Smarketers.jobs - Task #31655

#281 - Stripe behavior after churns and downgrades

20/05/2021 10:47 - Hryhorii Sirenok

Статус:	Backlog	**Дата начала:**	20/05/2021
Приоритет:	Normal	**Дата завершения:**	
Назначена:		**Готовность:**	0%
Категория:		**Оценка трудозатрат:**	0.00 час
Спринт:	Backlog Estimated		
Responsible QA :		**Version:**	
QA Notes:	Please enter here checklist with testcases:	**Second developer:**	
Issue from customer:	Нет		

Описание

Scenario/Steps to reproduce
User has pricing plan above Starter = {basic, plus, professional}
User is logged in and click "change package" https://smarketer.fox.ck.ua/company-info
User will make a downgrade to lower pricing plan

Expected result
#1 there will be no refunds of the existing plan (that's currently the case)
#2 the last pricing plan will go through to the end of duration and change after next payment period
#3 in the logged-in user face the user will see the current status
Current Wording
New Wording
DE: endet am: [TT.MM.JJJJ] und wird [PACKAGE]
ENG: expires on: [DD.MM.YYYY] and becomes [PACKAGE]

Acceptance Criteria:
GIVEN: The user has a paid plan {basic, plus, professional}
WHEN: The user will downgrade the plan to every lower pricing plan
THEN: The user will get no refund from stripe #1
AND: The new selected pricing plan will start after the old one expired #2
AND: The user see the current status in the user interface. #3

История

#1 - 29/06/2021 11:41 - Hryhorii Sirenok

research 1h Backend

#2 - 02/09/2021 14:36 - Hryhorii Sirenok

- *Файл image (4).png добавлен*

#3 - 22/10/2021 11:09 - Hryhorii Sirenok

- *Параметр Спринт изменился с Sprint 5 на Backlog Estimated*

Файлы

image (4).png	24,111 КБ	02/09/2021	Hryhorii Sirenok